



AirCARE1™ International Commitment to Excellence

AirCARE1™ International maintains the highest standards for in-flight critical care available from an "on-call" air ambulance service in the United States. Our priorities are: (1) Quality patient care, (2) Safety, (3) Risk mitigation, (4) Reliable customer service, and (5) Fair price.



Patient Care - AirCARE1™ International long-range jet aircraft are fully equipped *Airborne Critical Care Units*. The patient travels on a custom designed LifePort patient care system that is equipped with state-of-the-art monitoring and therapeutic systems. Our highly qualified and experienced medical team continuously monitors the patient's condition and takes any required action to assure their comfort and medical well being. The flight crew, medical team, equipment, procedures, supplies and medical data are fully integrated into an AirCARE1™ proprietary system to assure accurate, efficient and reliable enroute medical care. The in-flight medical personnel are equipped with PDA's and laptop computers that assure fast access to comprehensive medical information and accurate charting of patient data. This proprietary combination of medically skilled personnel, on-board critical care equipment and access to essential data provides unprecedented peace of mind for the point of origin medical staff, the patient, the patients' family and receiving hospital personnel.

Safety and Comfort at Jet Speed - AirCARE1™ International assures a seamless transition of critical care patients between two distant points at jet speed in comfort and peace of mind. The Learjet "In-Flight Emergency Room" provides an added margin of safety and comfort for the patient and their loved ones. AirCARE1™ International aircraft are equipped with state of the art Reduced Vertical Separation Minimum (RVSM) systems. This allows AirCARE1™ to fly at commercial airline altitudes to assure a smooth ride for the patient. Captains and First Officers are fully qualified, experienced and receive recurrent training in accordance with FAA regulations. Cabin pressurization, temperature and flight profile are controlled to meet the patient's medical needs. Every aspect of AirCARE1™ International flight operations is focused on safety of flight and patient comfort.



Medical Risk Mitigation - The risk and associated legal liability of transporting critically ill patients over long distances is significantly reduced by the AirCARE1™ International "Airborne Intensive Care Unit". The patient is transferred from their hospital bed to the AirCARE1™ International LifePort patient care system where they will remain until they are placed in a bed at the destination medical facility. This significantly improves the patient's comfort, preserves their energy and adds to their feeling of well being. Required monitoring of patient condition and/or administration of medication is not interrupted by ground or flight transportation procedures. Both the releasing and receiving hospitals are assured that the patient is receiving a cohesive flow of professional medical attention that can withstand legal scrutiny.

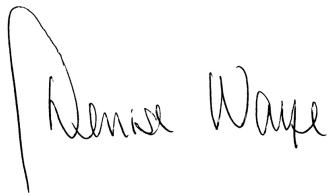
Reliable Customer Service - AirCARE1™ International has the best people, the best equipment, the experience and the total commitment to provide your patients the *Best Medical CARE in the Air*. The AirCARE1™ professional medical and flight personnel are your assurance of reliable service in every phase of patient transfer by air.

Fair Price - The total cost of AirCARE1™ International service is in line with the less comprehensive medical air services, and is designed to be the best value for the patient, the medical services provider and the insurer.

This is the AirCARE1™ International commitment to you as a medical professional. We look forward to providing you with unsurpassed air transport for your patients. You have my personal assurance your patient air transport needs will be met with (1) the best medical care, (2) patient safety and comfort, (3) reliable customer service and (4) good value.

You may reach me 24/7 at 877.760.7760.

Sincerely yours,

A handwritten signature in black ink that reads "Denise Waye". The signature is fluid and cursive, with the first name "Denise" and last name "Waye" clearly legible.

Denise K. Waye, RN, BSN
President
AirCARE1™ International

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Aircraft are professionally managed and operated by Crow Executive Air, Inc.